

HEAVENLY VALLEY LODGE PET POLICY AND CONTRACT

Well behaved, quiet and friendly dogs only are allowed with reservation only in a limited number of our rooms. **PETS MUST BE PRE-APPROVED BY THE INN'S MANAGEMENT AT THE TIME YOU MAKE YOUR RESERVATION. NO EXCEPTIONS.** We do not allow cats or any other animals at any time. In order to assure a pleasant stay for all our guests we must enforce a strict pet policy and we appreciate your full consideration of these policies. The **fee per dog per day is \$25.00 plus tax and there is a maximum of 2 dogs per room.** The maximum weight allowed is 40 pounds. A **\$150.00 deposit** per dog is charged and refunded within 24 hours of check out after housekeeping inspection and if there are no damages.

On check-in you are required to sign this Pet Agreement contract and authorize the Heavenly Valley Lodge to charge your credit card for any damages incurred during your stay. We reserve the right to charge at our discretion, for any damage and/or abuses of the above set of rules. You may also be charged a cleaning fee if your pet has left a mess in your unit or anywhere else on the property, including hair on furniture/linens, scratch marks on doors/furniture, stains on carpets, etc. Failure to comply with the rules in this agreement during your stay will result in our requiring you to kennel your pet off-site and/or your party being required to leave the property without a refund.

Dog owners/guests are responsible for all damages or problems caused by their pet, including but not limited to:

- 1. Damage to furniture, floors, walls, doors, or landscaping or other people's property*
- 2. Dogs sleeping in beds and on bedding, sitting on unprotected furniture*
- 3. Leaving a dog alone in the room*
- 4. Letting a dog off leash on the property*
- 5. Excessive noise and barking, disturbance of our peaceful environment*
- 6. Not using designated dog walking area and not picking up after the dog*
- 7. Injury caused to people and/or other dogs.*

By ignoring the pet policies, guests will be liable for extra cleaning costs, and are charged the full amount of any damages.

- Guest attests that dog is not aggressive, up to date with vaccinations and is well socialized with other animals and people.
- Guest attests that dog is free of ticks and fleas.
- Small pets only – generally less than 40lbs.
- Doggie dishes are available at the front desk, please do not let dogs use people dishes from our kitchenettes.
- Pet must be fully trained and appropriately restrained by guest.
- Pet must not be left in the guest room on their own, unless crated and quiet, and for no more than 6 hours at a stretch..
- Pet must not go on the bedroom furniture, bed or linens unless covered with your old sheet or blanket. Pet hair or paw marks on covers, linens or pillows are a dead giveaway!
- Pet must comply with local legislation requirements.
- Pet must be kept on a leash when on the property unless it is in the guest's room, or on our own adjacent open park where games may be played. Please do not allow your dog on neighboring properties.
- If your pet gets wet or muddy in their adventures outdoors, please use the provided pet towel to dry your pet before entering your condo.
- Guest will notify management immediately of any dog accidents.
- Pets are not allowed in the gathering room. This exclusion does not apply to guide dogs.
- Guests are responsible for cleaning up after their pet on hotel property and in the neighborhood.
- Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced. Failure to do so results in the pet or guests having to leave. No refunds will apply.
- Guests must contact housekeeping to arrange for a convenient time for servicing their room between 10 a.m and 2 p.m.
- Guests are responsible for all property damages and/or personal injuries resulting from their pet.
- Guests agree to indemnify and hold harmless the Inn, its owners and it's operator from all liability and damage suffered as a result of the guests pet.
- The Inn reserves the right to charge guest's account commensurate to the cost of such damages.
- Pet owner is fully responsible for any injury to staff or guests by their pet.
- Pet owner is responsible for repair or replacement of any hotel belongings damage caused by pets.
- Pets that become aggressive or disruptive towards anyone in the hotel must be removed immediately.

I agree that I, as the Guest with pets, will take full responsibility, and agree to all the above terms and conditions:

Signed:

Date:

Room number: